



August 2026

Parking Management Update – St. George's and Glamis Road

Dear Resident,

We would like to inform you of an upcoming change to the parking management service on St. George's and Glamis Road. Moving forward, any physical or virtual permits previously issued by Elite Parking will no longer be valid. Parking on the estate will instead be managed by Parking Control Management (UK) Ltd (PCM).

You will receive further correspondence from Sippi with additional details on how to register your vehicle(s) and visitors for parking shortly. The Sippi letter will also advise on the enforcement start date.

What this means for you

Allocated bays:

- All vehicles parked in numbered bays must have a valid **virtual resident permit** registered through the Sippi system. Each permit is linked to a specific bay and can only be used for the registered vehicle. It is your responsibility to ensure you authorise the correct vehicle to park at all times.

Visitor bays:

- Vehicles parked in designated visitor bays must be registered for a virtual visitor parking session using the Sippi visitor parking system.
- 30 x 5hr sessions are available per annum to residents. To replace any remaining physical permit stock you may hold, five complimentary 5-hour virtual parking sessions will be provided free of charge. Thereafter, additional visitor parking sessions up to your annual allowance can be purchased through your Sippi account as 5-hour sessions for £2.00 each.
- Residents that are either valid Blue Badge holders or are senior citizens can apply for their allowance of visitor permits without charge. Please call or email on the details below. **Do not make your application online.** ☎ 0345 646 1368 ✉ virtualpermit@pcm-uk.co.uk

Disabled bays:

- Disabled bays are for the use of valid Blue Badge holders only with a valid virtual permit of any type. Please refer to the signage for full terms and conditions.

Important parking rules

To help keep the estate safe and accessible for everyone, please note:

- Parking is only permitted wholly within the confines of a marked bay with the corresponding bay permit being held.
- Parking is not allowed on yellow or red lined or hatched areas, paved or landscaped areas, or any areas not designated as a parking bay. This applies regardless of the permit status.
- If there are any bays marked 'EEH', 'EEH contractors', 'contractors' etc., those are strictly for estate contractor use only. Bays marked 'VIS/CON', 'CON/VIS', 'V/C' etc. can be used by both visitors and contractors.

What you need to do

If you have an allocated bay, you will shortly receive a letter with step-by-step instructions on how to apply for and activate your virtual permit. This will also include details on how to register for visitor parking.



Parking
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We recommend completing this as soon as possible to avoid any disruption.

If you do not have an allocated bay, you will still be able to use visitor parking. You will receive a separate letter explaining how to register for virtual visitor parking.

If you are a senior citizen or a Blue Badge holder, please contact our Helpdesk on the details below – do not make your application online.

Parking Control Management (UK) Ltd

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Important information

New signage:

Over the coming weeks, new signage will be installed across the estate. Please take time to read the terms and conditions carefully, as they may vary depending on where you park.

Parking enforcement:

Vehicles that do not comply with the displayed terms and conditions may be issued a Parking Charge Notice (PCN) of £100, reduced to £60 if paid within 14 days.

ANPR cameras:

Automatic Number Plate Recognition (ANPR) cameras are in operation and will record vehicles entering and leaving the site to verify permit status.

Enforcement responsibility:

Please note that your Housing Association is unable to intervene in any enforcement matters and cannot act as a mediator in relation to parking charges.

Yours faithfully,

Parking Control Management (UK) Ltd

By applying for a permit, I agree that my data may be stored and retained in line with our data protection policy and relevant legislation. For more information regarding the way in which the company stores and processes personal data, please see www.parkingcontrolmanagement.co.uk/privacy-policy.php

If this correspondence has been hand-delivered, the delivery may have been recorded by a body-worn camera. This footage is retained solely for internal delivery compliance purposes and as evidence in cases of dispute.