

Glamis Residents' Association – meets second Wednesday every month at Glamis Hall

10th June 7pm at Glamis Hall

Minutes

Apologies notified in advance:

In attendance (EEH): apologies from EEH staff who could not attend due to an emergency on St George's estate

In attendance: DS Chair/ CR Vice Chair/ SC – bookings/hall management EM- committee member

1. Action points carried forward

Elf Row Flooring – done and the committee expressed gratitude for the excellent work

Call centre update – EEH prioritising vulnerable residents and are in the process of compiling a list of these across the estate. The new call centre is still in development – due to launch July

Parking issues – Parking issues

- New disabled parking and demarcation to be revisited at Gordon House – completed but wrong colour
- Incorrect visitor bay to be removed from Elf Row – not completed to **carry forward**

New drop-in centre at Glamis Hall – delayed – there was a great deal of discussion about this coupled with the fact that office is now open only every other Friday for 2 hours for a drop-in centre. **Residents feel this is wholly inadequate. GRA will feed this back as well as bring the matter to the attention of our local councillors – carry forward**

EEH Housing officer attendance at resident meetings – EEH have said that they will attend up to 4 GRA meetings a year. Residents think this is inadequate and that it should be different staff attending the EMB meetings so that attendance at EMB should not impact attendance of Housing staff at the GRA – **carry forward**

Helen Redd – EEH recruiting to fill this post

Roslin House – Morgan Sindal contractors carrying out property maintenance at unsocial hours - **rectified and those doing the work identified**

Rubbish and recycling issues – much discussion on this – problem is ongoing – chair has been in contact with both officers on the council and the local councillors. Chair proposed we should host a joint meeting with council officers, EEH staff and residents – **carry forward**

Redcastle Close – poor gate repair update – EEH say they don't know which gate – Chair has communicated this information today – **carry forward**

Open floor for residents' questions and concerns...

Roslin House - low temperature of water – **resolved**

Roslin House – glass tower glass not cleaned by lifts – DC will attend on his return from holiday – **carry forward**

2. GRA Business (EEH officers do not need to attend)

Web development update – this should be completed this week – it will allow for polls, access to GRA / EMB minutes and will allow for push notifications to remind residents about meetings etc. **Carry forward**

The hall – lease negotiations – use of the nursery – issues with rentals and complaints arising from them – ongoing and meetings are taking place with EEH on this matter

Storage of items in the old nursery – there are a number of people storing things in the nursery – the old hall manager (sofa, white goods and some clothes); the current Chair (empty boxes and 3 bird cages); one ex committee member (a large chair) and an ex EMB member (large wooden computer storage box). The residents previously voted to allow a WS to store some tools in an unused cupboard. Based on the ongoing lease discussions the committee unanimously feel that this should not proceed until we have more clarity on the lease and that we should be requiring **ALL** people to remove their possessions so that the space becomes completely empty pending a more permanent solution. This caused much ill feeling and debate.

Changes to the committee – Chair has stepped aside until the above matter is resolved as he feels that whatever decisions he takes will be seen as a conflict of interest by some of those present who were complaining. Charmaine, as deputy, now becomes the chair of the GRA until the above matters are resolved and will be chairing the meetings.

Date of next meeting

Second Wednesday of every month next meeting is

Wednesday 8th July 2026